COLLINSVILLE BUILDING & LOAN ASSOC.



Dear Customer,

We want to thank you for giving us the opportunity to serve your financial needs. Enclosed you will find our switch kit to help transition to your new account with Collinsville Building & Loan.

If you have any questions regarding the products chosen or if you need further assistance, please contact us at (618) 344-3172 or email us at depositservices@collinsvillebuildingandloan.com.

We appreciate your business!

Sincerely,

Deposit Services, Collinsville Building & Loan





SWITCH KIT GUIDE



Follow these steps to make switching your accounts to CB&L easy!

Step 1: Open your CB&L account(s)

- Visit a CB&L location closest to you or open your account online
- Enroll in online banking and download the CB&L mobile app* to stay on top of the switching process

Step 2: Discontinue using your previous account

 Leave sufficient funds in your previous account to cover outstanding checks or automatic payments

Step 3: Change your direct deposits to your new CB&L account

- Use the checklist and the direct deposit form to help you change your direct deposits to your new CB&L account
- Social Security Benefits can be changed by visiting socialsecurity.gov or by calling the Social Security Administration at (800) 772-1213

Step 4: Change your automatic payments

- Use the checklist and Automatic Payment Change request form to help you switch your automatic payments to your new CB&L account
- Don't forget, payments processed through a debit card will also need to be switched
- Follow-up with each service provider at minimum two weeks after sending them the form to confirm receipt

Step 5: Close your previous account

- Verify your automatic payments and direct deposit have successfully switched to your CB&L account
- Verify all pending payments (checks and debit card transactions) have cleared your account
- Use the Account Closure Authorization form to close your account

IMPORTANT: Safeguard all personal and sensitive account information contained in the Switch Kit

*Message and data rates may apply





AUTOMATIC DEPOSIT CHECKLIST



Deposits	Company Name	Account Number	Amount	✓
Payroll				
Payroll				
Retirement Income				
Social Security				
Investment Income				
Investment Income				
Other				
Other				





DIRECT DEPOSIT AUTHORIZATION

Company Information			
Company Name:			
Address:			
City:	State:	Zip Code:	Phone #:
Customer Information			
Name:			
Address:			
City:	State:	Zip Code:	Phone #:
Bank Information			
Financial Institution: Collinsvi Routing Number: 281070901 Please contact the Accounting	U U		lirect deposit related questions.
Customer Account Inform	ation		
Account Number:			_ Checking/MMDA Savings
Amount \$ or % (for full NET,	write ``100%"): _		
Account Number:			_ Checking/MMDA Savings
Amount \$ or % (for full NET,	write ``100%''): _		

Customer Authorization

Effective immediately, I authorize the Company listed above to electronically deposit my funds into the CB&L account(s) indicated in the amounts stated above. This authorization will remain in effect until I send written notice of change or cancellation. I acknowledge ACH transactions from my account must comply with US regulations.

Customer Signature

Date

CB&L

SWITCH KIT



701 Belt Line Rd Collinsville, IL 62234



AUTOMATIC WITHDRAWAL CHECKLIST



Automatic Payments	Company Name	Account Number	Amount	✓
Mortgage/Rent				
Homeowner's/Renter's Insurance				
Car Loan				
Car Insurance				
Cell Phone				
Electricity/Gas				
Water/Sewer				
Trash				
Cable/Internet				
Streaming Services				
Gym Membership				
Credit Cards				
Investments/Retirement				
Other				





ACCOUNT CLOSURE AUTHORIZATION



Former Bank Information			
Name:			_
Address:			_
City:	State:	Zip Code:	
Customer Information			
Account Owner(s) Name(s):			
Address:			-
		Zip Code:	
Accounts to Close:			
\Box Checking \Box Savings \Box Other	Account Number:		
□ Checking □ Savings □ Other	Account Number:		
□ Checking □ Savings □ Other	Account Number:		
I hereby authorize the above lister accounts to: □ Me, at the above listed addres		osed. Please mail any remaining f	unds in these
 Collinsville Building & Loan Ass Attn: Deposit Services 701 Belt Line Road Collinsville, IL 62234 	sociation		
CB&L account number(s) to be c	redited:		

Note: Please check with your previous financial institution for any additional closing requirements



701 Belt Line Rd Collinsville, IL 62234

Customer Signature

(618) 344-3172 collinsvillebuildingandloan.com Serving Our Community Since 1885

Date



ONLINE BANKING CHEAT SHEET

Follow these steps to enroll in Collinsville Building & Loan digital banking platforms.

- 1. Go to www.collinsvillebuildingandloan.com or download the Collinsville Building & Loan (CB&L) mobile app* from your device's app store.
- 2. From the Online Banking tab or the main mobile app screen, Select "Register"
- 3. Accept the Digital Banking Agreement and Disclosure
- 4. Enter the following information:
 - Any Account Number (twelve digits for deposit accounts; nine digits for loan accounts)
 - Account Type
 - Social Security Number (no dashes)
 - Date of Birth (MM-DD-YYYY)
 - Zip Code
- 5. Select the phone number or email you would like to have a one-time passcode delivered to for authentication purposes.
 - In the drop-down delivery method, select the phone number or email address.
 - In the drop-down delivery method type, select voice, text, or email message.
 - Enter the code in the Authentication Code field.
- 6. Create your User ID and Password and select "Next"
 - Password must be 8-16 characters long, have one upper and one lower case letter, one special character and one number
- 7. Congratulations! You are now enrolled in digital banking. Your credentials can be used seamlessly across both online and mobile platforms.

*Message and data rates may apply



CB&L

SWITCH KIT

